



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Bureau for Medical Services
Office of Pharmacy Services
350 Capitol Street - Room 251
Charleston, West Virginia 25301-3706
Phone: (304) 558-1700 - Fax: (304) 558-1542

Joe Manchin III
Governor

Patsy A. Hardy, FACHE, MSN, MBA
Cabinet Secretary

February 25, 2010

Dear Pharmacy Manager:

The West Virginia Bureau for Medical Services (BMS) is pleased to announce the opening of the MediWeb Clinical Web Portal.

MediWeb will support your pharmacists in the coordination of care for Medicaid patients by enabling them to view up to 24 months of medical claims history including pharmacy, emergency room utilization, diagnosis and inpatient and outpatient procedure claims. Additionally, prior authorization requests can be submitted directly to the Rational Drug Therapy Program via the MediWeb Portal.

MediWeb access is available at no cost and requires no special software or equipment. All your pharmacists will need for access is an internet connection and their MediWeb user ID and password.

An information packet is included with this letter to assist with registration and access to MediWeb.

The MediWeb database is HIPAA compliant and meets all federal and state requirements for protecting personal health information. Pharmacists will need to obtain permission from their patients to access their healthcare information and retain the signed authorization form in the pharmacy.

If you have questions regarding MediWeb user access or need technical assistance, you may contact our technical vendor, Health Information Designs, Inc. at 1-866-205-4834.

If you have questions regarding administrative policies or procedures relating to MediWeb, please contact Vicki Cunningham by phone at 304-558-6541 or email at Vicki.M.Cunningham@wv.gov.

Sincerely,

Vicki M. Cunningham, R.Ph.
Drug Utilization Review Coordinator

Attachments